



**Strong
families
caring safely
for children
and youth**

- Prevent the occurrence or re-occurrence of harm to children and youth by planning together with families and their networks of support at the earliest stage possible.
- Collaborate with community partners to provide service that respects a child and family's diversity, enhances parenting and improves child well-being.
- Respond to the needs of refugee and immigrant children and families through sharing knowledge, addressing barriers and identifying strengths within their family and community.
- Ensure youth leaving care have life-long relationships and the supports they need to reach their goals.

**A healthy
and creative
organization**

- Implement a decision making process where all stakeholders contribute and collaborate.
- Value and support all members of the agency team (staff, caregivers and volunteers) through the implementation of active strategies that promote well-being.
- Be a learning organization that encourages professional growth and innovation and promotes the use of evidence informed practice.

**Community
confidence
and investment
in child welfare**

- Ensure seamless and sustainable child welfare services by leveraging expertise, exploring service integration opportunities and advocating for the needs of children, youth and families.
- Measure and share outcomes with all stakeholders and seek their input to continually improve services.
- Build awareness across our communities of our agency's role and contributions to child and youth safety and well-being.
- Together with the Family and Children's Services Foundation, foster community and investment in the children, youth and families we serve.

**Collaboration with
Aboriginal families
and communities**

- Ensure continuous dialogue with Aboriginal Elders and community partners to develop a respectful, holistic and collaborative service approach for Aboriginal children, youth and families.



Our Vision:

A caring community where children and their families thrive.

Our Mission:

Building relationships with families and communities for the well-being and safety of children and youth.