



FAMILY &  
CHILDREN'S SERVICES  
OF THE WATERLOO REGION

Title: Statement of Commitment to Accessibility	Date of issue:	Approved by:
Area: Accessibility for Ontarians with disabilities act (AODA)	Last date of review:	

Family and Children's Services of the Waterloo Region is committed to providing a barrier-free environment for all stakeholders including our service users, employees, job applicants, suppliers, and any visitors who may enter our premises, access our information, or use our services. As an organization, we respect and uphold the requirements set forth under the *Accessibility for Ontarians with Disabilities Act* (2005), and its associated standards and regulations.

Family and Children's Services of the Waterloo Region understands that we have a responsibility for ensuring a safe, dignified, and welcoming environment for everyone. We are committed to ensuring our organization's compliance by incorporating accessibility legislation into our policies, procedures, equipment requirements, training, and best practices. We will review these policies and practices annually, as organizational changes occur, or in anticipation of compliance deadlines. In addition, we will strive to meet the needs of individuals with disabilities in a timely and effective manner.

Providing an accessible and barrier-free environment is a shared effort, and as an organization, Family and Children's Services of the Waterloo Region is committed to working with the necessary parties to make accessibility for all a reality. For more detailed information or to provide feedback on our accessibility policies, plans, and training programs, please contact Anne Marie Simpson.

Anne-Marie Simpson, CHRL  
Director of Operations

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