



# Family & Children's Services

OF THE WATERLOO REGION



## FOUNDATION REPORT

two thousand two • two thousand three



family and children's services  
of the waterloo region

[www.facswaterloo.org](http://www.facswaterloo.org)

Head Office 200 Ardelt Ave. Kitchener, ON N2C 2L9



# Vision & Mission Statement

FOR FAMILY & CHILDREN'S SERVICES & OUR FOUNDATION

## Our VISION

A community where all children can grow up being safe, healthy and loved.



## Our MISSION

Finding the way forward with our community to protect children, to support all children and strengthen families, and to develop a caring environment for children.

### FOUNDATION BOARD MEMBERS

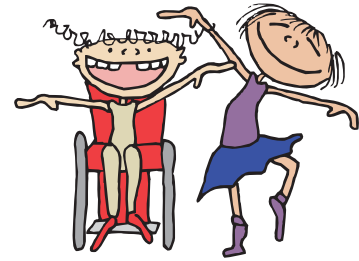
- Mrs. Margaret Hooper, *President*
- Ms. Virginia Mawer, *Vice President*
- Mr. Peter Routly, *Treasurer*
- Mr. Peter Ringrose, *Secretary*
- Mr. Jamie Bennett
- Superintendent Kevin Chalk
- Ms. Brenda Hagey
- Mr. Rick Purdy
- Dr. David Rainham
- Mr. Rick Skehan

### AGENCY STAFF

- Jim Phillips,
- Foundation Manager*
- Rosemary Benbow,
- Executive Assistant,*
- Corporate Resources*
- Tracy Glidden,
- Executive Assistant,*
- Fundraising & Communications*



# MESSAGE FROM THE Foundation President



It is a pleasure for me to reflect back on the year 2002/03, the 10th year of operations for the Foundation, and my second year as President of the Board of Directors.

It was another year of tremendous support from our community in helping Family & Children's Services protect the children and youth of Waterloo Region who were at risk of harm. As you will see in our financial summary \$208,788 was raised from community donations – an increase of 30% over the previous year. The annual Tree of Hope Campaign and radiothon, sponsored by 96.7 CHYM FM and held during December, was very successful – raising in excess of \$157,000. I would like to thank the staff of CHYM, our campaign chair for the third year running, Mr. Murray Haase, and all of the volunteers and Agency staff who made the campaign such a success. I would also like to thank all of the donors – individuals, businesses, service clubs and others – who contributed to the Tree of Hope Campaign and at other times during the year. It is often said that it takes a community to raise a child. At Family & Children's Services and our Foundation we certainly know that it takes our whole community to protect our children and youth.

The purpose of our Foundation is to raise public awareness about child welfare concerns and to raise funds from the community to support the work of Family & Children's Services not funded by government subsidy. On behalf of our Board of Directors, I am very pleased to report that during 2002/03 \$155,448 was granted by the Foundation to the Agency in support of its vital programs and work. These funds directly benefited the children and youth of our community – those in the care of the Agency, those remaining in their own families, but requiring assistance and supervision by the Agency and older youth who have been in the care of the Agency and are now going through transition into independence, finding employment, or continuing their education. We are very pleased that 11 youth will be assisted by Foundation Scholarships in 2003. The Foundation Grants section of the Annual Report identifies the numerous other ways that grants from community donations made a significant difference in the lives of many children and youth. It is also important to note that while the vast majority of funds raised were used to directly benefit children and youth, just 8.2% of revenue was used for publicity and administration costs of the Foundation.

As we celebrate the accomplishments of the past year, we also must take note of the need to do even more in the upcoming year. Requests for service by the Agency continue to increase in all categories. Not one of these children or youth choose to be neglected or abused. Yet all too often this is why calls are made to Family & Children's Services. Our Foundation is continuing to expand our awareness building and fundraising programs so as to help the Agency meet the ever increasing need to protect the children and youth of Waterloo Region, and to help those older youth who have been in the care of the Agency – in some cases since birth – prepare for their future.

To those of you who helped in 2002/03, thank you. To every member of our community, please help us help our children and youth in need of protection and assistance in 2003/04.

Margaret Hooper,  
Foundation President





# Thank you to OUR GENEROUS DONORS

## Tree of Hope Top Donors

Diamond Sponsor  
Gift \$10,000

Staebler Insurance Brokers

Ruby Sponsor  
Gift \$5,000+

Shantz Coach Lines

Emerald Sponsors  
Gift \$2,500+

City Cabs

Filion, Wakely & Thorup

Fischer Canada

Heffner Lexus Toyota

Amethyst Sponsors  
Gift \$1,000+

Albert's Gas Station Maintenance

AON Reed Stenhouse Inc.

ARCA Financial Group Inc.

Assante Financial Services

ATS Automation Tooling Systems Inc.

Bank of Montreal

Bennett Chevrolet Oldsmobile

Cadillac (2000) Ltd.

Best Western St. Jacobs Country Inn

Challenger Motor Freight Inc.

Charcoal Steak House

Conestoga Cold Storage

Cowan Dalton

Cowan Wright Beauchamp

Crate Designs

Crawford Adjusters Canada

Dr. David Rainham

Deloitte & Touche

Durnin Motors

Economical Insurance Group

Frank Dakos - Investment Planning

Counsel of Canada

Gage Health Systems Inc.

Gore Mutual Insurance Company

Greg Beresford

Hogg Fuel & Supply Ltd.

Hugh Mellow - Scotia McLeod Inc.

IKON Office Solutions

Jiffy Lube

Keller & Morrison

Knar Jewellery Ltd.

Kuntz Electroplating Inc.

K-W Region Elks & Royal Purple

Kwik Kopy Printing

Lackner McLennan Insurance Ltd.

Lear Corporation Canada Limited

Lions Club of Kitchener

Mac Voisin

Madorin, Snyder

Mikal-Calladan Construction

Mitra Imaging Inc.

Mitten Vinyl Inc.

Northern Digital Inc.

Ormston Family Foundation

Peter Ringrose

Prestige Business Interiors Inc.

Price Waterhouse Coopers

ProVider Transportation and Logistics

Rauscher Plating Limited

Ray Robinson

Roche Vitamins Canada Inc.

Rockwell Automation Canada Inc.

Rotary Club of Kitchener Westmount

Rotary Club of Kitchener-Conestoga

Royal Canadian Legion

Galt Branch 121

Schneider Foods

St. Jacobs Outlet Mall

Strassburger Windows & Doors

The Motz Family Foundation

Toyota Motor Manufacturing

Canada Inc.

Trinity United Church

Twin City Dwyer Printing Co. Ltd.

Ultra Manufacturing

Union Gas Limited

United Taxi Limited

Victoria Star Motors Inc.

Volkswagen Waterloo

Wagner Livock & Associates

Zehrs Markets

Thank you to those  
who supported the  
Adopt-A-Family  
Christmas Program.

We had 93 Donors that  
gave 193 families in the  
Waterloo Region a  
happier holiday season.

### Donors

\$500 - \$999

B & W Heat Treating (1975) Ltd.

Babcock & Wilcox

Karen Ballard

Bernhardt Insurance Service Ltd.

Dawn Brandon

Central Park Lodges

Mary Lou Clough

Conestoga Mall

Custom Contracting Group

Eldale Structures Limited

Gary G. Mottershead

Enterprises Inc.

Albert E. Gilverson

Heer's Decorating &

Design Centres Inc.

Margaret Hooper

JDI Cleaning Systems

Ken MacDonald

Nova Steel

Reuter Benefits Inc.

Glen Soulis

Swanson's Home Building Centre

Waterloo Regional Police Force

Woodbine Entertainment

\$100 - \$499

All Cambridge Deluxe Taxi Ltd.

All Weather Air Systems

Maria Alvarez

Arjune Engineering &

Manufacturing Inc.

Ernest G. Baker

Baker Sports Inc.

Dr. Banduk & Dr. Kapasi

Bank of Montreal - Employees'

Foundation

Bast Tire & Auto

Beacon Air Systems Inc.

Gordon J. Beckenhauer

Stephen Bellingham

Mary Bergamin

James Berner

John Beynon

Bill Snyder Electric Inc.

Robin Bouck

Mike Bruce

Cambridge Garden Centre



Thank you for sharing in our vision of 'a community where all children can grow up being safe, healthy and loved.'

Cambridge Ice Centre  
Cameron Heights Institute  
Camerons Flower Shop  
Canadian Imperial Bank of Commerce  
Canadian Tire Rec. Club  
Patricia Chambers  
Cashway  
Ron Cherkewski  
Clark Pollard & Gagliardi  
Chartered Accountants  
Mary Lou Clough  
Country Boy Family Restaurant  
Tom Crystal  
Curves For Women  
Custard Adjusters Inc.  
Elsie Dodds  
Bonnie Domonchuk  
John W. Donnachie  
Ann Eby  
Pauline Evoy  
Eyelight Inc.  
Fehrenbach Law Offices  
Dr. Arnold Fleming D.D.S., M.Sc  
Helga Ferber  
Pam Garbutt  
Gizmos  
Helen Grainger  
Murray Haase  
Lisa Harlock  
Hatts Off Billing  
Henry Walser Funeral Home Ltd  
Heritage Stoneworks Ltd.  
Hillcrest Mennonite Church  
Pauline Holmes  
Lynn Hopps  
Judy Howes  
Carole Hunt  
Donald Hunt  
Ivan Hurlbut  
Stanley Iwan  
Jacob Hespeler Child Care Centre  
Wayne Johnston  
Dean Kirby  
Kitchener Printing  
Knox's Galt  
Presbyterian Church  
Janice Kroetsch  
Katherine Lang  
Lifetime Financial  
Strategies Inc.  
Kathryn Lippert  
Judith Lodi  
Bryan Long  
Tom MacDonald  
Madd Science of Kitchener  
Karl Maracle  
Ronald Martens  
Phyllis Martin  
Virginia Mawer  
McCarter Grespan Robson Beynon  
Thompson LLP  
Janet McPherson  
Krista Mehring – Wiebe  
David M. Morneau

Sandy Moshenko  
Walter Nudyk  
Ronald Osborn  
Barb Pasqualini  
Lori Payne  
Kristie Peever  
Penlieu Consultants Inc.  
James C. Phillips  
Precision Resource Canada Ltd.  
Process Industrial Company Inc.  
Professional Tailors  
Rick Purdy  
Mark D. Pus  
Riverbank Interiors  
Martin Rolanic  
Royal Bank of Canada  
Royal Bank Financial Group Employees'  
Charity Trust  
Brian J. Ruby  
Douglas Schivas  
Anne Schlorff  
Scott Shafer  
Sloan & Strype  
Jacquie Smith  
Jen Smith  
Valerie Smith-Sellers  
Snider Reichard March Architects  
Spaenaur Inc.  
Karen Spencer  
St. Willibrord Community  
Credit Union  
St. Willibrord Credit Union  
Brian Stager  
Cathie Stauffer  
Bob Strassburger  
Strickland Janitorial  
Services Inc.  
Superior Stone Company Limited  
Ingrid Taylor  
The Canadian Centre for Philanthropy  
Patricia Walsh  
Waterloo Regional Credit Union  
Walter Wintar  
Kelly Witteveen  
Your Office Source  
Zevest Development Corporation

\$50 - \$99

Rudy Beaulne  
Lila Bender  
Sue Bruder  
Choices  
Mike Collins  
Muriel Davidson  
Carol Derkachenko  
Diane Fedy  
Barry Ferguson  
Shelley Fournier  
Aline Gibeault  
Dana Grochot  
Susan Hodder  
IABC Grand Valley  
David Johnson  
Jonathan Klepp  
Natasha Krahn

Mary Lou Leis  
Robert Leith  
Phyllis Liddycoat  
Judith M. Little  
Lutherwood  
Mac's Convenient Store  
Elizabeth Magee  
Chris McElroy  
Nathathie Miller  
Robert Mok  
Linda Mundle  
June Oakes  
Daniel Panchaud  
Ron Paterson  
Mike Peddle  
Edward Piwowarek  
Planning & Engineering Initiatives  
Joseph Potje  
Ingrid Pottkamper  
Earl Rayner  
Lynn Ring  
Scotiabank  
Laura Smith  
St. Andrew's Presbyterian Church  
St. George's Anglican Church  
Marilyn Stephenson  
Christine Taylor  
John Thompson  
Roger Tupling  
Terry Turton  
Arthur Warkentin  
Nicole Willemsen  
Lynne Woolstencroft  
Carl J. Zehr

Service Clubs & Other Organizations

H.L.I. Chapter of IODE  
K-W Sweet Adelines  
Kinsmen Club of K-W  
Kitchener Oktoberfest Lions Club  
K-W Optimist Club  
Knights of Columbus Council 1504  
Lions Club of Cambridge Highlands  
Optimist Club of Cambridge East  
Optimist Club of Southwest Kitchener  
Optimist Club of Twin Cities  
The Optimist Club of West Cambridge  
Optimist Club of Westvale-Waterloo  
Petersburg Optimist Club

Grants Received

The Kitchener and Waterloo Community Foundation \$14,000 for playground equipment  
United Way of Kitchener-Waterloo and Area \$10,000 for summer camps



A special thank you to those who gave gifts under \$50



# Foundation Grants

## FOR THE PROGRAMS OF FAMILY & CHILDREN'S SERVICES



In 2002-2003 funds raised by the Foundation were used to make grants to programs of the Agency serving children, youth and families of the Waterloo Region such as:

**\$19,500** to provide scholarships for 7 youth attending post-secondary institutions.

**\$20,000** for the Parent – Teen Mediation project's second year. This program provides counselling services for families with teenagers that are at risk of being removed from the home. This program has reduced the number of youth coming into the care of the agency.

**\$800** to support the Sunnydale Community Association in providing a daily playground program for children aged 5 – 10 at no charge to Sunnydale residents.

**\$16,000** to provide summer camp experiences for children that are in the care of the agency as well as children that are at home, but supervised by the agency.

**\$13,000** to provide emergency assistance food vouchers to families with low incomes as well as bus tickets to ensure parents and children were able to attend appointments, court and access visits.

**\$24,000** to install new playground equipment for access visits at both the Kitchener and Cambridge locations.

**\$14,058** to provide computers, printers, software, art supplies and recreation supplies to various youth and support programs run by the agency.

**\$8,950** to provide Christmas events for children and youth in care.

**\$1,000** to support the Sexual Abuse Treatment Program.

### FOUNDATION OBJECTIVES:

To raise public awareness about child welfare concerns.

To raise funds within our community to support the work of Family & Children's Services with children and youth of the Waterloo Region that are at risk of harm.

Support the Agency's vision and mission statements.



# Financial Summary

TWO THOUSAND TWO • TWO THOUSAND THREE



## FAMILY & CHILDREN'S SERVICES OF WATERLOO REGION FOUNDATION

Balance Sheet  
As of March 31, 2003

### ASSETS

Cash	\$103,884
Investments	703,029
	<u>\$806,913</u>

### LIABILITIES & EQUITY

Accounts Payable	\$2,860
Specified Gift Fund	305,258
Community Gift Fund	420,599
Program Specific Funds	78,196
	<u>\$806,913</u>

### Statement of Revenue and Expenditures For the Year Ended March 31, 2003

### REVENUE

Bequests	\$7,605
Donations	201,183
Interest Earned	31,715
	<u>\$240,503</u>

### EXPENDITURES

Grants to Agency	\$155,448
Operating Expenses	19,718
	<u>\$175,166</u>

**INCREASE IN EQUITY** \$65,337

Extracted from Financial Statements audited by KPMG Chartered Accountants

Please designate my gift to the following:

- |  |   |
|--|---|
| <input type="checkbox"/> General Endowment Fund*             | <input type="checkbox"/> Foster Care Fund                 |
| <input type="checkbox"/> Adoption Services                   | <input type="checkbox"/> Sexual Abuse Treatment Program   |
| <input type="checkbox"/> Better Futures Endowment Fund       | <input type="checkbox"/> Residential Services/Group Homes |
| <input type="checkbox"/> Family Support - Cambridge          | <input type="checkbox"/> Scholarship Fund                 |
| <input type="checkbox"/> Family Support - Kitchener Waterloo | <input type="checkbox"/> Youth Services Fund              |



To find out more about the above programs or funds please call 576-0540 and ask for Fundraising & Communications or see our website at [www.facswaterloo.org](http://www.facswaterloo.org)

\* Contributions will be held for a minimum of 10 years and interest earned there from will be used to support the work of Family & Children's Services of the Waterloo Region



protect - strengthen - support

Family & Children's Services (FCS) is the Children's Aid Society for the Waterloo Region. The agency is incorporated as a charitable, non-profit social service organization working under the authority of Ontario Child Welfare Legislation. We have offices in Kitchener and Cambridge and serve the entire Waterloo Region.

FCS receives over 6000 calls a year reporting suspected child abuse and neglect and currently have over 585 children in care. Staff also work with over 1000 families within the community at any given time. As the demand for service continues to grow so does the need to increase programs and services. FCS has strong partnerships with other social service agencies in the community and we work together to provide the necessary services to protect children and keep families together, but still find that it is not enough.

Recognizing the need to support the work of the agency, the Family & Children's Services Foundation was created in 1992 and has continually grown over the past 10 years. While government subsidies fund specific mandated child protection services provided by FCS, community financial support is required to provide assistance and support directly to children and youth not funded by such subsidies.

In 2002-2003 we saw a major increase in requests for funds from the Foundation. Funds were requested for emergency assistance for clients, summer camp experiences, foster parent recruitment initiatives, Christmas events for children, computers and software for children and youth in group homes and school support programs, the Parent - Teen Conflict mediation program, as well as our Scholarship program for youth in care that are pursuing post-secondary education. *In total the foundation granted \$155,488 to support agency programs.*

How do we know that we are helping? We know because children and youth we serve have made comments like:

*"when I need things, my worker makes sure I have them - like clothes"*  
*"feeding me; finding me a home; buying me clothes and all that stuff"*  
*"my worker found me a safe place to live"*  
*"I just appreciate everything you've done for me over the last few years and I'd just like to thank you"*  
*"Our family has learned a lot since I have been in care. My worker must be good because she was invited to my mom's wedding"*  
*"Thanks for helping me out - getting me out of the house - away from my abusive father..... I'd just like to say thank you to the agency"*

A scholarship recipient wrote in a letter of thanks "There are no words to express my gratitude for the interest you've taken in my personal and intellectual well being and I take seriously the mandate given to me by such an award. I intend to work hard to maintain and improve my current academic record and to strive to become a contributing and forth-right member of society....."

Or knowing that counselling provided to families that participate in the Parent - Teen Mediation program reduces the number of youth coming into care. To date 40 families have completed the program successfully. This wouldn't be possible without the Foundation.

Children and youth were also asked how we could help more and we were told things like:

*"more sporting activities for me to get involved in like soccer - someone else got in and I didn't"*  
*"more comfortable beds"*  
*"spend more time with me. Taking me out and talking just one on one more often..."*  
*"more life skills, so I can live on my own"*

With your help, we can respond to these requests as well. To find out about donating your time or basic items, such as duffle bags, toiletries, clothing or toys call 576-0540. To contribute financially, fill out the form below and help make the difference in the life of a child.

*Please help us create a community where all children can grow up being safe, healthy and loved.*

**mail in to: Family & Children's Services Foundation 200 Ardel Avenue, Kitchener, ON N2C 2L9**

Please accept my gift of  \$25  \$50  \$100  \$500 Other \$ \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Method of Payment:  Cheque  VISA  MASTERCARD

Card #: \_\_\_\_\_ Expiry Date: \_\_\_\_\_ Signature: \_\_\_\_\_

Tax receipts will be issued for any donation of \$15 or greater.  
 Please make cheques payable to: Family & Children's Services Foundation  
 Registered Charity Number: 885346817RR0001

Donate on-line at [www.facswaterloo.org](http://www.facswaterloo.org)